

# Rebuilding Christchurch



# Setting the scene



- More than 7500 earthquakes have occurred since the first 7.1 magnitude earthquake struck Christchurch on 4 September 2010.
- 13 separate insurable events, hundreds of thousands of claims.
- This recovery is the biggest challenge for New Zealand in living memory.
- Uncharted territory for individuals, communities, businesses, councils and government.
- Demands timely and co-ordinated cross-agency decision-making – and coordinated public-private decision making.

# Consequences

- More than 50% of CBD buildings severely damaged
- 124 kms of water mains damaged
- 500,000 tonnes of liquefaction silt
- 600 kms of roads seriously damaged
- 50,000 road surface defects
- 300 km of sewer pipes damaged
- 12 schools or parts of schools relocated
- 55% of secondary students sharing with other schools
- 24 of 45 school swimming pools damaged
- 10 performing arts venues out of action

# CERA's role



To lead, through partnership, the recovery of greater Christchurch.

- Providing leadership and coordination for the ongoing recovery effort
- Focusing on business recovery, restoring local communities and making sure the right things are in place for rebuilding
- Enabling an effective and timely rebuilding
- Working closely with councils and engaging with local communities, Ngāi Tahu, and the private and business sectors
- Keeping people and communities informed
- Implementing Government policy and decisions of Cabinet.

# Canterbury Earthquake Recovery Act



- Establishes CERA to lead response and recovery
- Enables community participation in planning
- Provides for the Minister and CERA to ensure recovery
- Enables focused, timely recovery
- Enables information gathering on land, structures and infrastructure
- Facilitates and directs planning, rebuilding and recovery
- Restores social, economic, cultural and environmental well-being
- The Act provides the statutory powers for CERA to do its job

# One year on.....



**1000** workers fixing roads and the three waters

**100%** of the city has normal reticulated water access

**100%** of the city has normal kerbside waste services.

**573** portaloos – down from 2900.

**14,200m<sup>3</sup>/day** of sewage into rivers – down from  
67,000m<sup>3</sup>/day

**52** wells repaired,

**9.8km** of new pressure main laid

**11 km** of large diameter pressure mains replaced.

**600** 11kV power cable faults - now repaired

**600** people in the CBD red zone every day

More than **550** buildings demolished

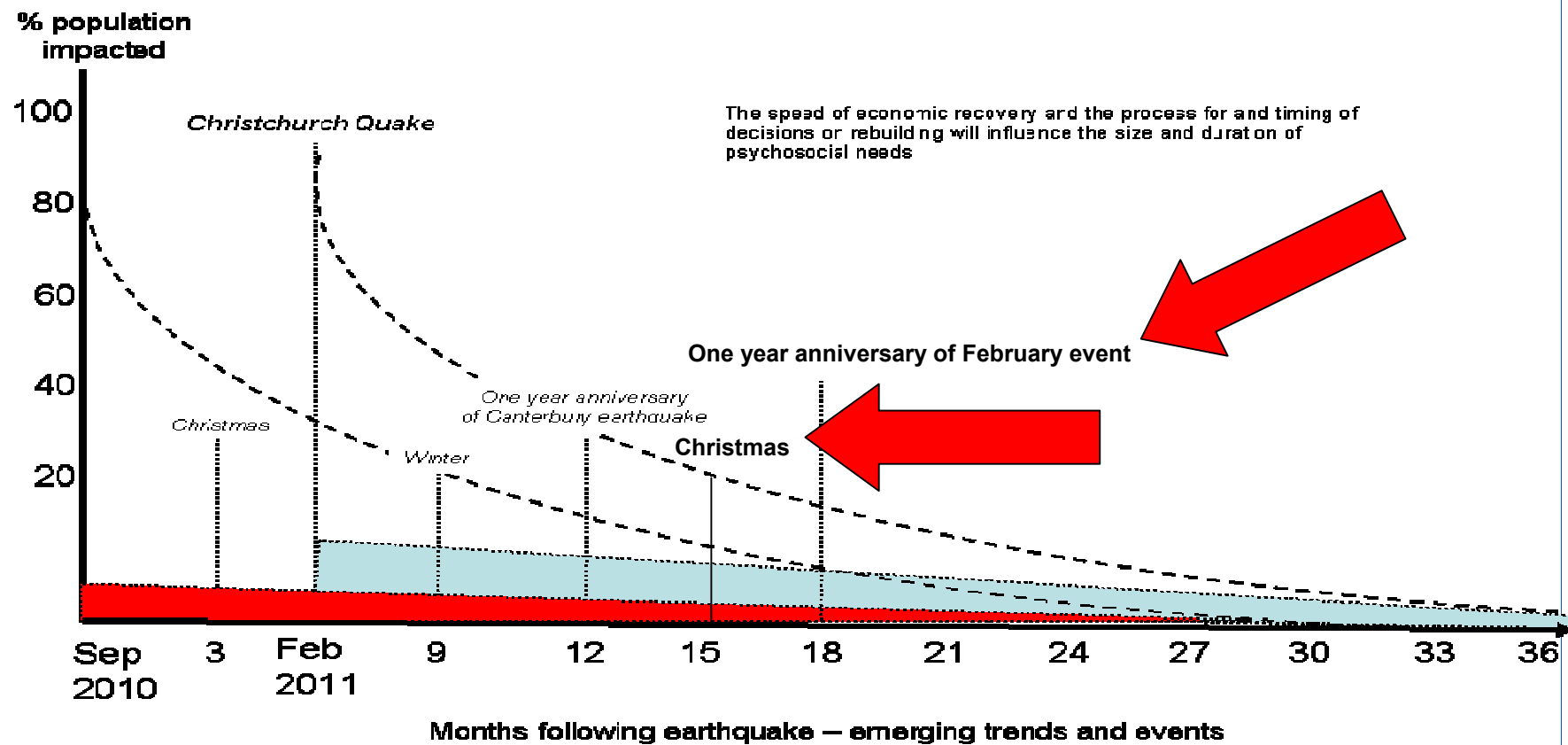
**40%** of damaged buildings five stories or higher will be  
demolished by September 2012

**180,000** homes in green zone

**1666** households are in the orange zone

**91.6%** parks open.

# Psychosocial impact



# Psychosocial Issues and trends

- The health sector have noted an increase in the number of people suffering from fatigue, stress and depression.
- Police have noted an increase in arson, burglaries, graffiti and an increase of the severity of family violence.
- Isolation of older people has been noted by social service agencies
- The Clinical Team for Older Persons Health are seeing a number of issues emerge around the use of Aged Residential Respite Care for older people while their houses are repaired

# Insurance Issues

Insurance issues that are contributing to homeowners wellbeing are;

- Changes in insurance assessments from rebuild to repair.
- Delays in assessments in order to move forward.
- Understanding of the disputes escalation process and other insurance processes.
- Concerns over re-insurance

# Priorities

- Land decisions – red, orange, white, green
- Ensuring market delivers more land
- Insurance
- Demolitions
- Attracting commercial property investors
- Recovery Strategy
- Communications

# What we want....

- Tell us what you need
- Engage with us using the right people
- Tell the customers how long things will take
- Face to face opportunities for customers
- Work with the media
- Transparent processes
- Open sharing of information
- Deliver to customers
- Certainty ASAP

# Media....



# Questions?

